

40 KAR 2:077. Update of zero call list.

RELATES TO: KRS 367.46955, 367.46994(1)(a)

STATUTORY AUTHORITY: KRS 15.180, 367.46983, 367.46994(1)(a)

NECESSITY, FUNCTION, AND CONFORMITY: KRS 367.46994(1)(a) provides that the Attorney General shall promulgate administrative regulations to provide for automatic telephone number referral from the incumbent local exchange carrier or the competitive local exchange carrier to the Office of the Attorney General for the purpose of updating the zero call list to reflect an applicant's change of address or an applicant's termination of telephone service. This administrative regulation establishes the requirements for updating the zero call list by local exchange carriers and competitive local exchange carriers.

Section 1. Deadlines for Receipt of Update Information. (1) The zero call list shall be updated by each local exchange carrier or competitive local exchange carrier providing telephone service to Kentucky consumers.

(2) On November 15th, February 15th, May 15th and August 15th of each year, each local exchange carrier or competitive local exchange carrier shall forward to the Office of the Attorney General the update information described in Section 3 of this administrative regulation.

Section 2. Protocol for Transfer of Update Information. (1) Each local exchange carrier or competitive local exchange carrier shall be issued a user name and password to transfer the update information.

(2) At the time of the issuance of the password, the Attorney General's Office shall provide technical instructions regarding the data transfer.

(3) A local exchange carrier or competitive local exchange carrier shall transfer this information using File Transfer Protocol to a secure file server specified by the Attorney General's Office.

Section 3. Information Update Options. A local exchange carrier or competitive local exchange carrier shall furnish the update information to the Attorney General's office by:

(1) Forwarding an electronic file containing the names and telephone numbers of their customers that are on the zero call list; or

(2) Forwarding an electronic file containing the names and telephone numbers of all of their customers. (29 Ky.R. 1424; Am. 2076; eff. 2-16-03.)